

# RYAN YOUNG

St. Petersburg, FL | (239) 826-7552 | Ryanyoungphotos@gmail.com

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## PROFESSIONAL SUMMARY

Detail-oriented professional with experience in live television broadcasting, AI fundamentals, video editing software and administrative support. Strong in scheduling, CRM systems, and communication across teams and clients. Organized, adaptable, and focused on supporting production operations and fast-paced environments.

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## EXPERIENCE

**Spectrum** – Customer Service Representative | St. Petersburg, FL | Feb 2026 – Present

- Resolve customer issues and document interactions in CRM systems
- Collaborate with team to improve service efficiency and experience

**Swissport** – Ramp Agent | Fort Myers, FL |

October 2025 – February 2026

- Followed safety-focused procedures within a highly regulated operational environment
- Performed time-sensitive tasks requiring accuracy, teamwork, and communication

**Twin Peaks** – Barback / Busser | Fort Myers, FL |

January 2024 – October 2025

- Supported high-volume service operations and maintained efficient workflow
- Assisted guests and staff while remaining organized under pressure

**Paradise Creative Group** – Social Media & Operations Support | Fort Myers, FL | March 2023 – January 2024

- Assisted with scheduling, client coordination, and administrative follow-up
- Organized marketing content for business and property promotions

**Ryan Young Photos** – Freelance Photographer / Videographer | Fort Myers, FL | August 2022 – March 2023

- Provided photography and listing preparation for real estate marketing
- Coordinated scheduling and property access with agents and owners

**WINK News** – Production Assistant / Master Control Operator | Fort Myers, FL | December 2019 – August 2022

- Supported live broadcast operations with strict timing and accuracy requirements
- Maintained schedules, logs, and daily operational systems

## EDUCATION

**Saint Petersburg College** – Online

Coursework in Psychology and Criminal Justice | January 2026 – Present

**Riverdale High School** – Fort Myers, FL

High School Diploma | Magna Cum Laude (3.8 GPA) | Dual Enrollment – 18 college credits

## AWARDS & CERTIFICATIONS

### Technical & Software Skills

- Google AI Certification
- AI Fundamentals
- AI Professional
- AI for Content Creation

### Recognition

- Adobe Photoshop & Premiere Pro
- Microsoft Office

Microsoft Merit Designation • Lee County Student Film Festival – First Place • Principal’s Award

**SKILLS**

Administrative & Operational Support • Scheduling, Organization, and Follow-Up • Customer Service & Front Desk • Adobe Photoshop & Premiere Pro • Microsoft Office