

Daniel Brunal

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Objective: Obtain a Camera Department or DIT crew position.

EXPERIENCE

Media Tech, HSN, Tampa, FL May 18 – Present

- Managed media transfers and the security of footage by using programs such as Shot Put Pro and personally transporting media to the Media Management Office.
- Filled the role of both a 1st AC role and as a Director of IT for the sets.
- Supervised the selection of equipment for equipment and led the creation of Video Villages.

Director of Photography, Los Loros Productions, Tampa, FL October 06 – Present

- Served as a various crew roles in commercial shoots and local film productions, such as, DIT, sound mixer, boom operator, and grip providing efficient assistance to help keep a shoot on schedule.
- Served as Director of Photography for *Found* (TV Series (2019 -)), *The A Word* (Documentary).
- Served as an AV Tech for live event productions such as dance competitions and conferences. Duties included laying down feeds from several points within a venue, creating hubs, powering hubs, and ensuring wires were safely placed down.
- Served as Director for “Gabmore Girls,” a parody film.
- Owns an editing suite and knows the workflow to create project proxies and files organizations to create ease for offline editors, as well as editing on Adobe Premiere Pro CC.

Supervisor, CCO Phone Operations, General Dynamics IT, Riverview, FL October 14 – October 15

- Led, on average, a team of fifteen Customer Service Representatives (CSRs) providing coaching in call quality by performing at least two call monitors (Spanish and English) on each CSR and providing 1 on 1 mentoring according to the quality scoring rubric
- Studied and implemented company policy and procedures and encouraged the CSRs on my team to do so likewise via team meetings, 1 on 1 meetings, email correspondence, and proprietary electronic coachings
- Administered disciplinary action per company procedures, encouraging improvement on behavior and empathizing with the CSR – many amended their behaviors and improved their scorecard ratings
- Analyzed raw program data and processed various reports such as attendance, schedule fidelity of the CSRs, call quality reports, and call monitor reports using programs such as Microsoft Excel, Microsoft Word, another GDIT custom software programs presenting this information in a timely manner to my direct manager and management staff
- Served on a multi-department project to create a learning instrument in the form of a “Jeopardy” game for all site CCO personnel to better learn the Quality measurement rubric
- Served on a New Hire Orientation team who processed outlining briefings for 30 days, 60 days, and 90 days after New Hires left their initial training class

Customer Service Representative, General Dynamics IT, Riverview, FL July 13 – October 14

- Disseminated vital information in Spanish and English to over thirty beneficiaries per day of Medicare in a timely manner by using Federal computer applications
- Assisted distressed beneficiaries by providing accurate information to their questions, insurance plan options
- Ensured sensitive information protected by privacy laws was kept secure according to company standards

Other Employment

Office Administrator, Shield Auto Glass, Clearwater, FL

Mar 13 – June 13

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EDUCATION

B.A. Religious Studies, University of South Florida, Tampa, FL

December 12

OTHER QUALIFICATIONS

- Bilingual in English and Spanish
- Proficient with fax machines, scanners, 58 WPM, and various computer skills (Skilled with Microsoft Office and iWork)

References – Furnished upon request